
SUBURBAN ACCESS: ROLE OF THE INDEPENDENT SERVICE COORDINATION AGENCY (ISC)

PATTY O'BRIEN, DD PROGRAM MANAGER



CORE ISC ROLE

- The ISC contracts with the IDHS/DDD to perform certain functions as outlined in the DDD Medicaid Waiver and CMS Regulations.
- ISC's are each responsible for a certain geographic area.
- Suburban Access is responsible for the south and west suburbs of Cook County.

PREADMISSION SCREENING (PAS)

- Our agencies are often referred to as PAS agencies, Pre-Admission Screening agencies
- PAS responsibilities include
 - Determining clinical eligibility for DD Waiver services
 - Enrolling individuals on the PUNS database
 - Linking eligible individuals who are either in a crisis situation (as defined by DDD) or who are selected from PUNS or who are transitioning out of an SODC

IN SERVICE SUPPORT

- Once in service we are responsible to:
 - Complete an annual Discovery and Personal Plan
 - Visit with individuals to assess their satisfaction with services
 - Provide case management, advocacy, outreach and assistance to individuals and families

ISC: GATEWAY TO DD SERVICES IN ILLINOIS

We are the link between DDD and the service providers with the goal of providing conflict free case management and assisting individuals and families to navigate the service system.



Questions?

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