

RESOURCES & INFORMATION:

- **Sign up for Travel Training (RTA):**
 - Call: (312) 913-3120
 - Email: TravelTraining@RTAChicago.org

- **RTA Chicago:**
 - RTA Customer Service: (312) 913-3110
 - Website: www.RTAChicago.org
 - COVID-1-9 Updates: www.RTAChicago.org/recovery
 - For the following, go to **Rider Resources** at www.rtachicago.org/rider-resources
 - Assistance Sites Locations (for Ride Free and Reduced Fare cards)
 - General information on Reduced Fare and Ride Free programs
 - Download the most up-to-date applications for Reduced Fare and Ride Free
 - Older Adult RTA
Application: <https://rtachicago.org/sites/default/files/2019-02/RTA%20Senior%20Permit%20Application%20012119%20V5.pdf>
 - Persons with Disability
Application: <https://rtachicago.org/sites/default/files/2019-02/RTA%20Persons%20with%20Disabilites%20Application%20012319%20V5.pdf>
- **ADA Paratransit Certification:** <https://rtachicago.org/rider-resources/accessible-transit/paratransit-certification>
 - Call for more information: (312) 663-HELP (4357)
- **The Mobility Management Page:** <https://rtachicago.org/rider-resources/accessible-transit/mobility-management-program>
 - Information on Travel Training
 - Information on Presentations and Outreach
 - Links to our accessible and useful video series—check them out!
- **Fare Comparison Chart:**
 - Website: <https://rtachicago.org/plan-your-trip/travel-tips/paying-your-ride>
- **Trip Planning Transit Apps**
 - Moovit, Ventra, Google Maps, Moovel, CityMapper, Transit

- **Illinois Department on Aging Benefit Access:**
 - This is the first step in obtaining a Ride Free Card
 - Website: <https://www2.illinois.gov/aging/BenefitsAccess/Pages/default.aspx>
 - Call: **1-800-252-8966** or **1-888-206-1327** (TTY)
 - E-mail: Aging.ILSenior@illinois.gov

- **Chicago Transit Authority (CTA):**
 - Website: <https://www.transitchicago.com/>
 - COVID-19 Updates: www.transitchicago.com/coronavirus/
 - Dashboard: www.transitchicago.com/coronavirus/dashboard
 - Sign-up for Alerts: www.transitchicago.com/alerts
 - Call: (888) 968-7282

- **Pace:**
 - Website: <https://www.Pacebus.com>
 - COVID-19 Updates: <https://www.pacebus.com/news/information-about-paces-response-coronavirus-covid-19>
 - Sign-up for Alerts: <https://service.govdelivery.com/accounts/ILPACE/subscriber/new>
 - Passenger Notices: <https://www.pacebus.com/passenger-notice>
 - Call: (847) 364-7223
 - Program Information:
 - ADA Paratransit Service, Pace Dial-a-Ride, and Pace On-Demand Information:
 - Website: <https://www.pacebus.com/paratransit>
 - TripCheck: <https://www.pacebus.com/tripcheck>
 - Taxi Access Program (City of Chicago only):
 - Website: <https://www.pacebus.com/tap>
 - To purchase, call: (833) 722-3827
 - If you have questions, call: (800) 606-1282 option 4
 - Email: passenger.services@pacebus.com
 - To request a wheelchair-accessible taxis through Curb, call: (888) 928-2227

- **Metra:**
 - Website: <https://metra.com/>
 - COVID-19 Updates: www.metra.com/coronavirus
 - Dashboard: www.metra.com/dashboard
 - Call: (312) 322-6777

- **South Shore Line:**
 - Website: www.mysouthshoreline.com

- **Ventra®:**
 - Website: <https://www.ventrachicago.com/>