

Potential Questions To Ask During A Transition

1. Can I review the packet of information that will be sent out on behalf of my family member?
2. What will be the visit process once a provider of services has expressed interest in having my family member visit?
3. Who from my family members current living arrangement will be attending the visit? Will they be staying the whole time?
4. What will the transportation arrangements be for the visit?
5. What are the current staffing levels for each shift at the potential new living arrangement and is it currently fully staffed?
6. Will my family member be in a single bedroom or will they share a room?
7. What is the typical community access for the individuals currently living at the potential new living arrangement?
8. Is there always available transportation for planned and spontaneous activities in the community?
9. What is the typical communication style of the potential roommates? Verbal, Nonverbal, Gestures, etc.?
10. What is the status of the technology at the new potential living arrangement?
 - a. Wireless?
 - b. Is there a computer or different device available for my family members use?
 - c. Can my family member bring their own device and be added to the network?
 - d. What are the rules surrounding my family members cell phone and use?
 - e. If needed is there a private place for my family member to video chat, Facetime or Zoom?
11. How will my family members medications be handled during the visit?
12. Does the potential new living arrangement use Pace Door to Door for any of the transportation needs of my family member?
13. Do the bathrooms and bedrooms have any locks on the doors for privacy?
14. Do you have a set caseload amount for case managers?
15. What behavioral supports can be offered to my family member if they end up living there?
16. Do you offer any counseling supports?
17. Is there a doctor on site or do you generally use certain doctors for the individuals.
18. Can my family member keep their current doctors or specialist?
19. If we want to attend the medical appointments, will we be notified in advance?
20. Is 911 called often and what are some of the scenarios that 911 would be called?
21. How do you usually staff emergency room visits?
22. If needed, how do you handle roommate or placement changes?
23. How is the Person-Centered Planning meeting handled and will I get an invite in advance?
24. What data and reports do you provide on a regular basis?
25. Any visitation rules/guidelines I should be aware of?
26. If I visit my family member is there a private place for us to visit?
27. If my family member is sick, will they be able to stay home and rest?
28. How is a day services location selected? Do they have employment services to offer?

29. How many hours will my family member participate in day services a day? Does that include travel?
30. What personal closet space will be designated for my loved one.
31. Is there storage space for things like off season clothes, suitcase, etc.?
32. How are medications administered on a daily basis?
 - a. Prn or as needed medications. Like Tylenol, Allergy medications, pain relief, etc.
 - b. PRN or as needed psychotropic medications?
 - c. How is the medication packaged? Bubble packs, individual doses by time, etc.?